

# **Program Administrator & Outreach Support Internship**

Do you want to advance racial and economic justice while tackling climate change? Join an innovative young nonprofit organization, All In Energy (AIE), as we work to expand access to climate solutions and green jobs across the Commonwealth. Our mission is to accelerate an *inclusive* clean energy economy. We work hand-in-hand with cities and local community organizations to connect communities of color, non-English speakers, and renters/landlords to energy-saving programs and affordable renewable energy. These programs help families and small businesses save money, make their homes healthier, and reduce emissions to combat climate change. We are also increasing green career opportunities for people of color, multilingual individuals, and women.

We are seeking a dynamic and passionate college student or recent graduate to engage residents at community events. We have a special focus on Environmental Justice Communities, or EJCs, that are disproportionately underrepresented in participation in energy efficiency programs previously. This role will primarily support the Program Coordinator's efforts, will report to the Community Programs Director, and will attend check-ins with an assigned mentor from the program team.

### Program Administrator Responsibilities will include:

- Oversee upcoming events via Asana, a task management software, to share with Program Administrators and coordinate logistics/support for events with Program Managers. This includes:
  - Gathering all necessary details about events.
  - Identifying which staff member can attend, communicating all necessary details to them well in advance of the event, and confirming details with event organizers and local Program Manager.
- Assemble resources via Google Suite and Canva for events, training, and community learning materials.
- Set up interactive training activities following adult education best practices to support information retention from existing program training materials.
- Review and edit errors from outreach and activity records submitted by community teams and update appropriate reports to grant administrators.
- Join and support some of the community grant recipient check-in meetings to learn more about the dynamic role we play as a support for community-driven outreach efforts.
- Develop meeting coordination and facilitation skills at larger training sessions including planning and potentially facilitating icebreakers and offering meeting support.

### Outreach Support Responsibilities will include:

- Attend AIE community field efforts, including tabling and presentations, and support AIE staff during events.
- Learn about Massachusetts' nation-leading energy efficiency programs including <u>Community First</u> Partnership.
- Provide direct support to MA residents to understand their electricity bills and how they can reduce their costs while avoiding predatory energy scams.
- Support the organization and Program Team in other ways, as requested.



#### Required Qualifications:

- Passion for addressing global climate change, equitable clean energy access, and economic and environmental justice.
- "Go-getter" confidence to speak with strangers in person or on the phone to encourage them to take advantage of free energy efficiency services to save money and energy while helping reduce greenhouse gas emissions.
- Demonstrated ability to creatively problem solve and overcome obstacles off the cuff.
- Ability to work independently and as a part of a small, nimble team.
- An established close attention to detail and an ability to keep records and systems organized.

## Preferred Qualifications:

- Experience communicating with the residents of low-income and/or majority-minority communities
- Sales, outreach, or organizing experience, e.g. retail, political canvassing, fundraising
- Public speaking and tabling experience
- Basic knowledge of how homes use and lose energy
- Experience with Asana, or other task management platforms (ie. Monday.com, Trello, etc.), Canva, and Google Suite
- Bilingual in English and Spanish, Mandarin/Cantonese is a plus!
- Ability to travel around the Greater Boston and/or Merrimack Valley area.

## Hours and Compensation:

- \$18/hour
- Up to 40 hours per week for up to 12 weeks of the summer
- Flexible schedule of primarily remote work, with some in-person outreach events occasionally on evenings and weekends

To Apply: Send your resume and a paragraph about your interest to <u>tasha@allinenergy.org</u> with the position title in the subject line.

All In Energy is an equal-opportunity employer that values diversity. In particular, we're dedicated to broadening opportunities for individuals from demographic groups that are historically underrepresented in the clean energy economy. We're committed to building an inclusive workplace culture where talented people of widely diverse backgrounds can thrive. We are actively seeking people who bring diverse backgrounds and perspectives to join us in this work.